

GENERAL TERMS & CONDITIONS

1. The bidder must have minimum two year experience@@ in the field of maintenance / refilling of Fire Extinguishers and their Installation in Govt. / PSU /Nationalized Banks / Private Firm. @@ wherever no. of years are mentioned for the performance of eligibility or otherwise, the date to reckon the completed no. of years would be 31st day of March last.
2. The company/firm/bidder should have valid GST number.
3. The contractor should be an income tax assesses and should have filed income tax return for the last two financial years.
4. The average financial turnover of last two years ending as on 31.03.2021 should be at least Rs.20.00 Lakh per annum.
5. The Contractor / Vendor shall be responsible for any injury to their workmen during performing the servicing/ refilling/ maintenance work etc.
6. The vendor/ contractor will follow BIS 2190:2010 for refilling and maintenance of fire extinguishers.
7. The vendor/ contractor will maintain a data log sheet of all fire extinguishers like details location, type and capacity of extinguishers, date of refilling and next due date for refilling etc.
8. Payment for refilling of fire extinguishers work will be made after satisfactory performance by the vendor which will be verified by the Branch Manager/ officer-in-charge.
9. The bidders have to deposit **Earnest Money of RS 20,000/-** in the shape of Demand Draft in the name of Punjab Gramin Bank. The successful bidder has to deposit Rs 30,000/- for rate/ contract for refilling the Fire Extinguishers for branches/ offices in the form of FDR in any branch of Punjab Gramin bank in the name of firm under Bank lien for the period of three years within 15 days from the issuance of the letter of acceptance, otherwise the earnest money Rs 20,000/- will be forfeited. **Firms registered under MSMEs and Startup India exempted from payment of earnest money.**
10. Incomplete tenders will be summarily rejected. There should not be any cutting or overwriting on tender while quoting the rates.
11. All erasures and alterations made while filling the tender must be attested by initials of the bidders.
12. Each page of the tender document should be signed by the bidder submitting the bid in token of his/their having acquainted himself/themselves with the general conditions of contract, specifications, special conditions etc. as laid down in the tender document. Any bid with any of the pages of the tender document not signed will be rejected.
13. **The firm/vendor should be either the Original Equipment Manufacturer (OEM) or an authorized dealer of an OEM of fire extinguishers for last two years having the authority to supply and refill the fire extinguishers complying with relevant related BIS standards.**
14. Punjab Gramin Bank reserves its right to reject any / or all the applications without assigning any reasons whatsoever.
15. In case of any dispute, the decision of the Chairman shall be final and binding.
16. TDS and TDS GST will be deducted (as applicable).
17. The AMC period will be for three years and which may be extended subject to satisfactory performance and on the same rates & terms after the approval of the Competent Authority.
18. In case of violation of any terms and conditions of the tender and if the services are found unsatisfactory during the AMC period, the contract will be terminated without giving any notice and performance security will be forfeited at the discretion of the Competent Authority.
19. The bank reserves the right to de-empanelled / blacklist the vendor in between the contract period on observance of unsatisfactory performance/ report.
20. The court of Kapurthala only shall have jurisdiction to deal with and decide any legal matter/dispute whatsoever arising out of the contract.
21. No column of Technical and Financial Bid should be left blank.
22. Sealed Tenders should reach Head Office, Kapurthala on or before 25.10.2021(11:00 A.M.). Tender received after –25.10.2021(11:00 a.m.) will not be accepted/considered.
23. Technical bid of tender will be opened at 01:00 P.M. on 25.10.2021 and Financial bid will be opened on the same day at 03:30 PM at our Head Office, Kapurthala.



24. Bidder can depute his representative to our office on 25.10.2021 to witness tender opening process alongwith authority letter.
25. The bank in order to evaluate and compare the bids/response to tender received, may seek clarification from some or all of the bidders. Such clarifications and responses will necessarily be in writing. The Bank has right to disqualify the vendor whose clarification is found to be not suitable.
26. The financial bids of only those vendors, who found technically suitable for Bank purposes, will be opened and other financial bids will not be opened and the sealed cover should be kept on record.
27. At present our bank has 423 Branches and 7 Regional Offices, one Training, one Stationery.Centre and one Head Office covering all 23 districts of the Punjab State.
28. The bank may approve one or two vendors (including L-1) who are ready to provide services at the same lowest rate as offered by the L-1 bidder. Number of Regions will be allotted between L1 and L2 bidders in the ratio of 4:3.

Financial Bid should be strictly submitted on the enclosed format only.

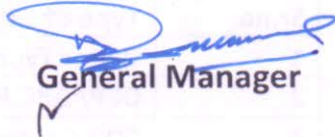
General Terms & Conditions and Technical Bid should be inserted in envelop 'A' and Financial Bid in envelop 'B'. Both the envelopes should be sealed and inserted into a third envelop 'C' (which should also be sealed. Envelope should be marked as under:

Envelope A - General Terms & Conditions and Technical Bid for AMC of Fire Extinguisher.

Envelope B – Financial Bid for AMC

Envelope C – Tender for AMC of Fire Extinguishers contain Envelope 'A' & Envelope 'B'

The financial bids of only those vendors will be opened which will be found technically suitable for Bank purpose.


General Manager



Refilling and Maintenance Procedure-


1. All fire extinguishers should be discharged / emptied at the site before being taken to the workshop for refilling of fire extinguishers. While discharging the Fire extinguishers at the Branch / Office, the demonstration of operation of every fire extinguisher will be given to staff members of the concerned Branch/ office.
2. Replacement of old gas cartridge with new ISI marked Gas cartridge and extinguishing media of the fire extinguisher.
3. All fire extinguishers, refills and spare parts must conform to performance and other specifications as laid down IS 15683:2006 and other relevant IS specifications amended from time to time by BIS.
4. The process of refilling will also include proper cleaning of interior and exterior of fire extinguishers, polishing the painted portion with wax polish and thorough washing of the plastic components with soap solution and sun dried.
5. Record of refilling and HPT of all fire extinguishers shall be created Branch / office wise building wise and a copy of it should be handed over to the concurred Branch.
6. Checking of nozzles, port hole, vent hole, cap assembly, siphon tube, safety pin/clip, discharge pipe etc, wall bracket / fire stand of fire extinguishers.
7. Pasting of inspection card on the body of the extinguishers indicating the serial number, date of refilling, next due date for refilling, due date for hydraulic testing etc.
8. Ensuring that stickers mentioning the operating instructions of fire extinguishers are in good condition, legible and are facing outward.
9. Ensure that all joints are fully tightened and nozzle, vent hole etc. are free of dust/dirt.
10. Ensuring that the pressure gauge indicator or reading is in operating range.
11. Hydraulic Pressure Test, wherever due should be carried out in conformity with the procedure and periodic lay down in BIS 2190:2010. If fire extinguisher fails in hydraulic testing then it will be replaced by new one after getting approval from Head Office.

Periodicity of Refilling for Fire Extinguisher.

Sr.no.	Type of Extinguisher	Periodicity of Refilling	HPT Schedule
1	Water Type	Once in 2 years	3 Year
2	DCP/ ABC Power Type	Once in 3 years	3 Year
3	CO2 Gas type	Once in 5 years	5 Year

Note: Whenever fire extinguisher is empty or its weight is less than 20% from total weight whatsoever the reason, extinguisher will be refilled immediately.




General Manager

Acceptance of Terms & conditions: We agree to abide by all the terms and conditions as laid down in the tender document unconditionally and shall execute the Bank's jobs on the bank's terms and conditions

(Authorized Signatory)

(Please affix company's rubber stamp)

Name Designation.....
Address.....
.....
E-mail.....
Mobile No.....

